



ehors-tech.com

WINX BY EHORS · HOSPITALITY OS

One platform. Every property. From front desk to park gate.

WinX unifies PMS, POS, parks, spa, finance, and HR on one cloud-ready platform — real-time, with no day-end dependency.

70+

properties across APAC

6

countries · since 2005

12

integrated modules

1

login for everything

Two decades of hospitality engineering

2002



2005



2009



2010



2017



Today



Founded in Penang, Malaysia — web-based before "cloud" existed

First commercial release goes live

Version 3 launches — the platform running today

R&D hub established in the Philippines

MSC Malaysia status awarded

70+ properties in 6 countries — hotels, resorts, theme parks

Manila Ocean Park

Oceanarium, Hotel H2O, retail, spa and kiosks — one install, one guest folio

Imperial Heritage · I'M Hotel

Hotel, urban onsen spa and residences posting to one master folio

Petronas Pengerang

Enterprise-scale accommodation on a single WinX deployment

Replace a patchwork of vendors with one system

The multi-vendor stack

- Separate PMS, POS, accounting — licenses, renewals and interfaces for each
- Guest data fragmented across systems; no single profile
- Night-audit reconciliation delays every number until tomorrow
- Revenue leaks between hotel, park, spa and outlets
- Every new mandate (e-Invoice) becomes a project per system

The WinX way

- ✓ One login, one database — every module already integrated
- ✓ One folio bridges rooms, tickets, F&B and spa charges
- ✓ Real-time folio-to-GL posting: P&L on the day, not month-end
- ✓ One 360° guest profile at every touchpoint
- ✓ Comply once — MyInvois e-Invoice built into the platform

Every department, one system



Front Office

Reservations → check-out



Point of Sales

Restaurant · retail · fast food



Accounting

GL · AP · AR · fixed assets



Human Resource

Biometric T&A · role access



Sales & Marketing

CRM · loyalty · rate mgmt



Food & Beverage

Recipes · menu · cost control



Purchasing & Inventory

PO → GRN → stock audit



Theme Park

Tickets · kiosk · turnstile



Spa & Wellness

Bookings · therapists · POS



Housekeeping & Maint.

Live room status · defects



Guest Services

Requests · help desk



Multi-Property Admin

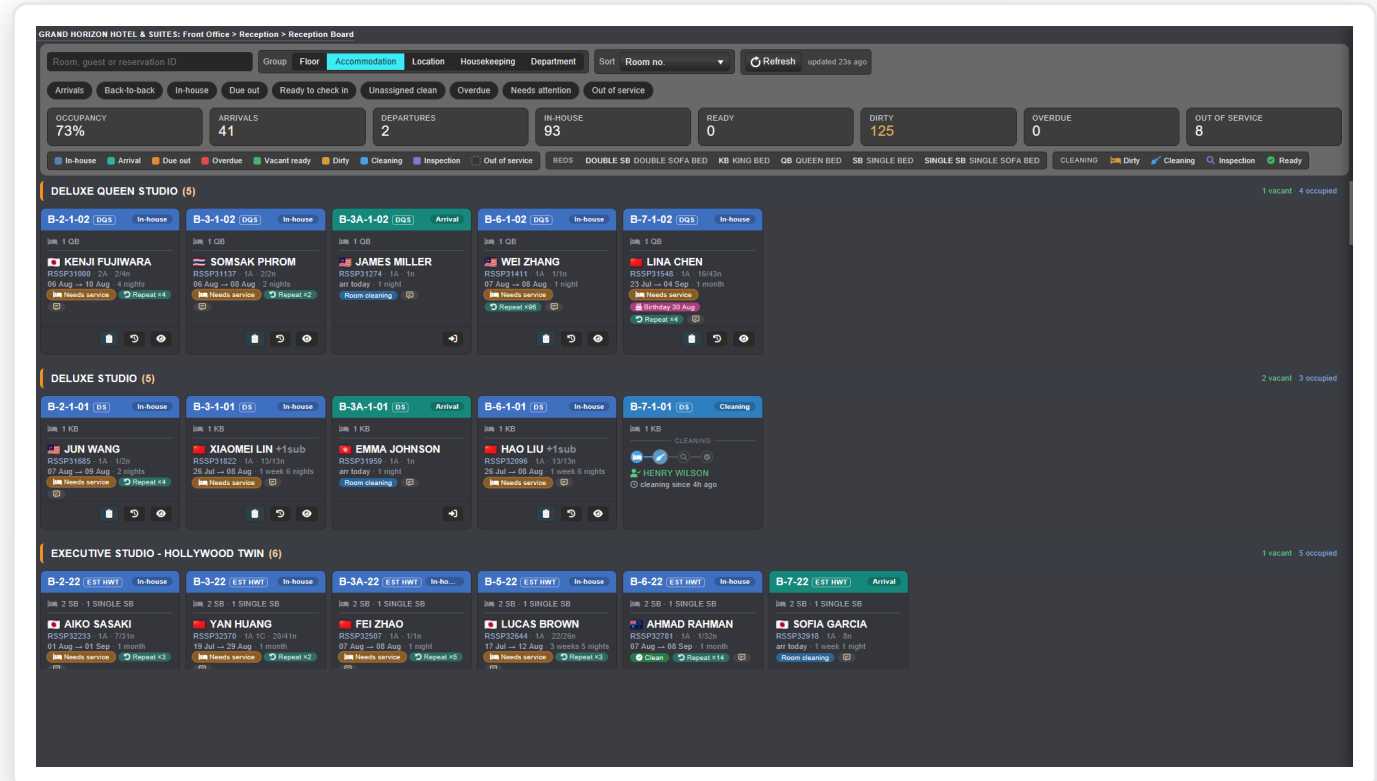
Group-level control



Mobile apps — Hotel Staff App · Waiter / POS App · Fast Food App · Guest App

The whole guest journey on one live board

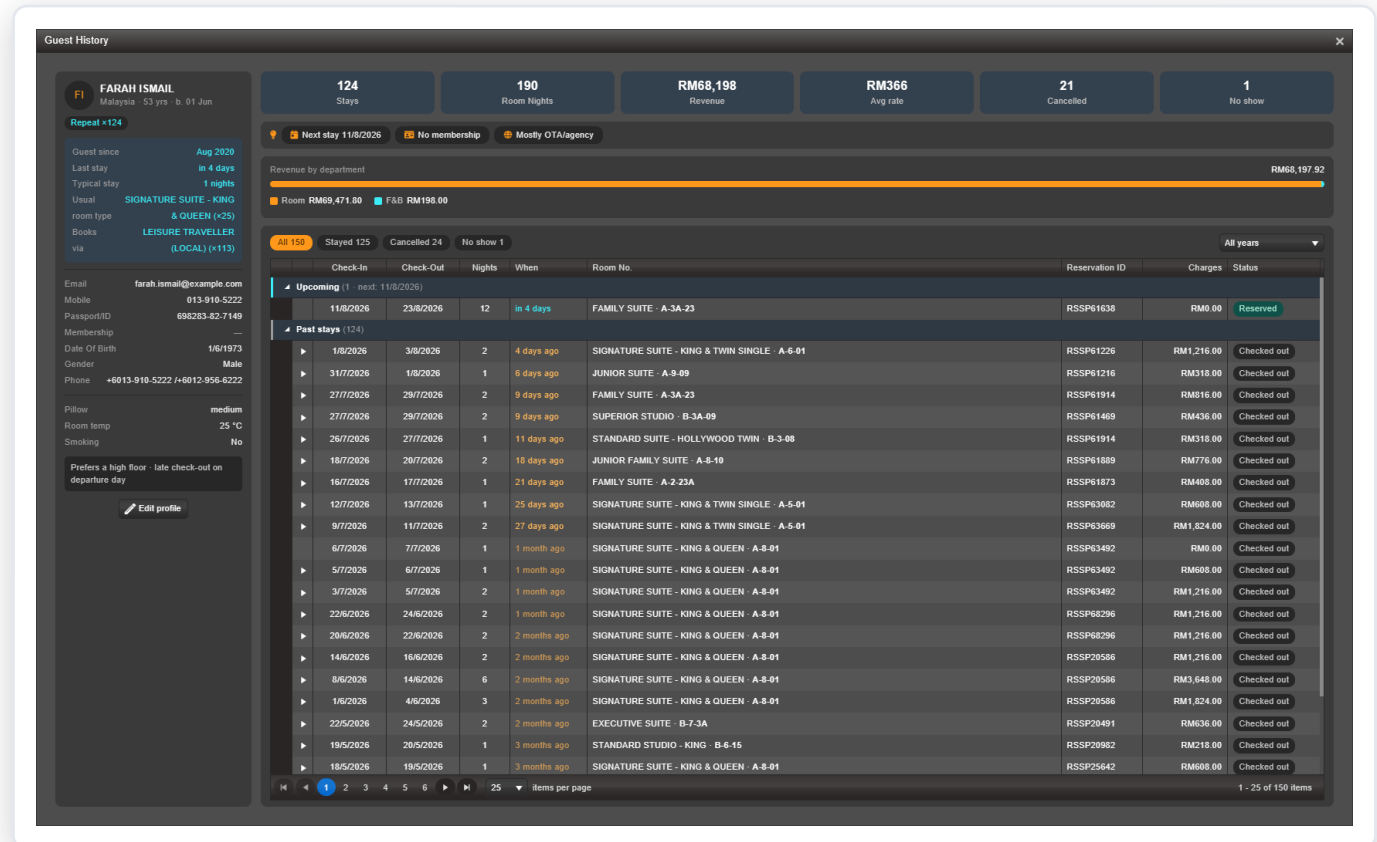
- Individual, group, corporate and online reservations with deposit scheduling
- Combined reservation sets — mixed dates, packages, venues and guest allocations in one booking
- Drag-and-drop room planning with live room status from housekeeping
- Folio charges, routing, split and transfer billing — all in real time
- Registration cards, digital key cards, express checkout



Live Reception Board — capture from a production property (guest data anonymized)

Know every guest before they reach the desk

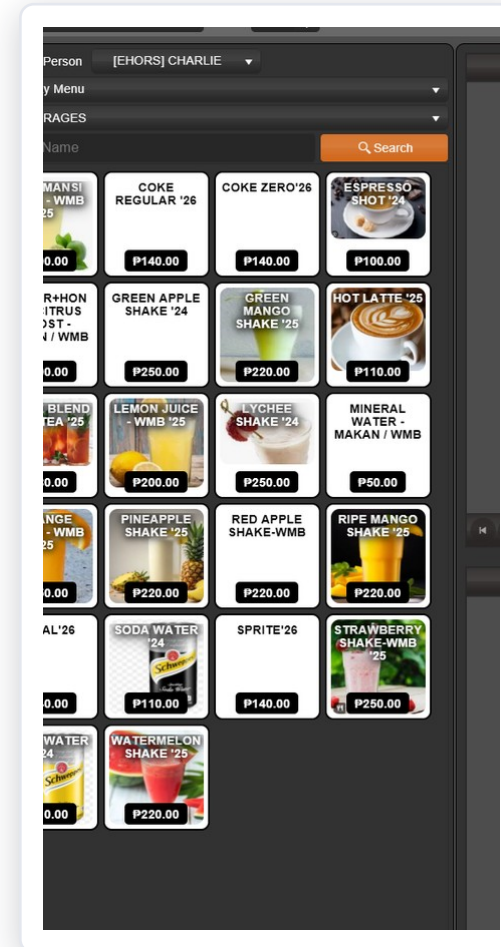
- 360° profile — every stay, revenue by department, preferences, repeat count
- VIP levels and repeat-guest recognition, one click from the front desk
- Loyalty program with benefit tiers and eValue wallet
- Questionnaires, mail-blast campaigns and communication history
- A hotel CRM without buying a second system



Guest History 360° — CRM profile surfaced at check-in

Five outlet types, one revenue stream

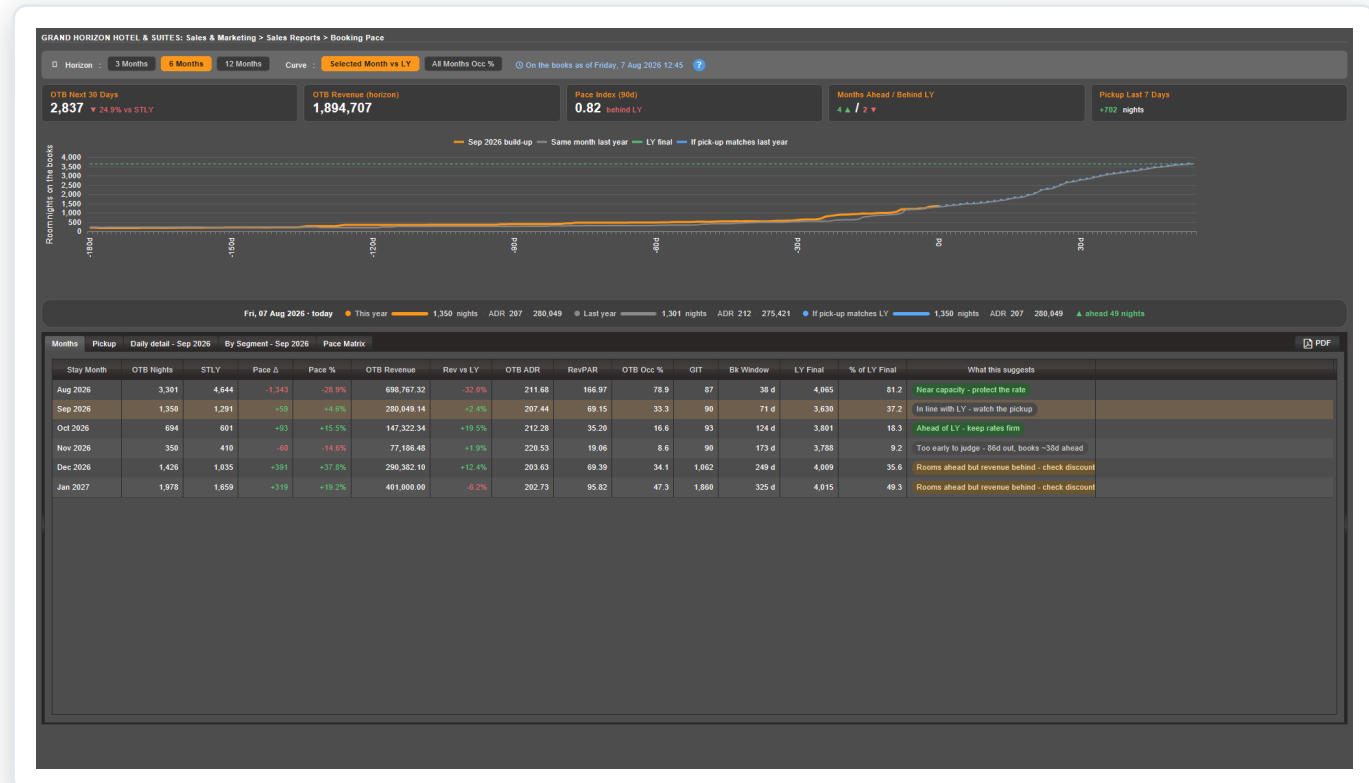
- Restaurant, fast food, retail, theme park and spa POS — configured from one admin panel
- Table management, course ordering, bill split, void and discount control
- Room charging posts straight to the guest folio
- QR-code ordering for guests and a mobile app for waiters
- Recipe costing deducts stock automatically at every sale



Restaurant POS — touch ordering at a live property

See if you're ahead or behind — in time to act

- Booking Pace — nights on the books vs the same time last year, with pick-up
- 7-day and 10-day occupancy forecasts and pickup reports
- Rate codes, early-bird, long-stay, promo codes, surcharge calendars
- Segment and channel performance reporting
- Direct booking engine on live availability — cut OTA dependence



Booking Pace report — build-up curve with plain-language reading per month

P&L on the day, not at month-end

- Live folio-to-GL posting with fully automated night audit
- GL, AP, AR, fixed assets, budgets and multi-currency in one suite
- Consolidated group reporting with cross-property GL balancer
- Malaysian MyInvois (LHDN) e-Invoice compliance built in
- Audit trail on every transaction — employee ID and timestamp

Actual : 2026-07-01 ~ 2026-07-31
Last Month : 2026-06-01 ~ 2026-06-30
Last Year : 2025-07-01 ~ 2025-07-31

GRAND HORIZON HOTEL & SUITES
CONSOLIDATED P&L
Period : July 2026

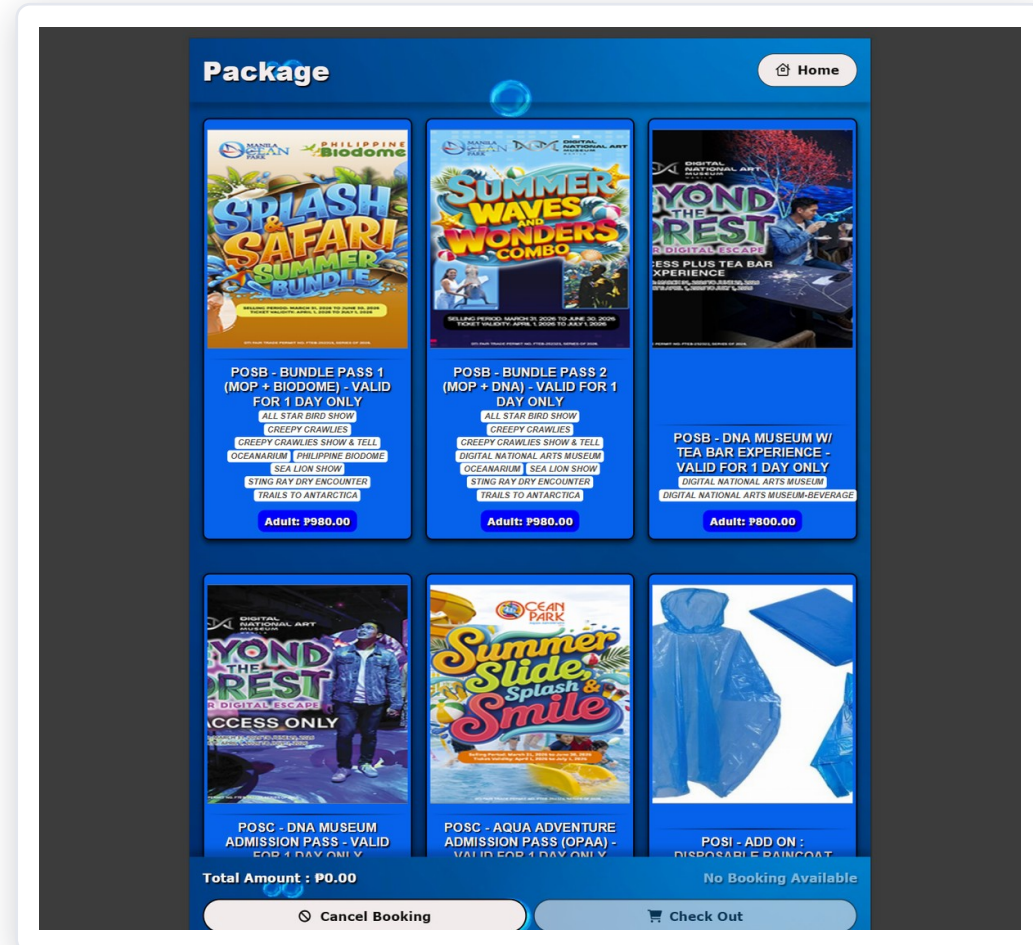
YTD Actual : 2026-01-01 ~ 2026-07-31
YTD Last Yr : 2025-01-01 ~ 2025-07-31

ACTUAL	%	LAST MONTH	%	LAST YEAR	%	DESCRIPTION	YTD ACTUAL	%	YTD LAST YEAR	%
REVENUE										
782,664.66	93.88	721,509.76	90.32	773,465.58	95.63	ROOM REVENUE - NET REVENUE	5,113,252.08	93.33	4,856,313.67	94.11
34,697.65	4.16	34,510.36	4.32	24,113.46	2.98	BREAKFAST REVENUE	215,467.65	3.93	173,888.77	3.37
0.00	0.00	0.00	0.00	0.00	0.00	CANCELLATION FEE	719.70	0.01	2,827.81	0.05
718.52	0.09	3,327.79	0.42	0.00	0.00	BANQUET REVENUE	11,435.01	0.21	5,711.12	0.11
15,365.36	1.84	39,384.57	4.93	10,818.27	1.34	MINOR OPERATING REVENUE	108,036.80	1.97	74,378.04	1.44
240.77	0.03	60.21	0.01	253.71	0.03	SUNDRY REVENUE	1,603.85	0.03	4,602.00	0.09
0.00	0.00	48.40	0.01	179.87	0.02	MISCELLANEOUS INCOME	28,225.71	0.52	42,664.06	0.83
833,686.96	100.00	798,841.09	100.00	808,830.89	100.00	TOTAL REVENUE	5,478,740.80	100.00	5,160,385.47	100.00
18,148.75	2.13	18,865.00	2.31	20,624.65	2.49	BREAKFAST COS	137,161.95	2.44	142,753.00	2.69
18,148.75	2.13	18,865.00	2.31	20,624.65	2.49	TOTAL COS	137,161.95	2.44	142,753.00	2.69
VARIABLE EXPENSES										
34,762.27	4.08	23,898.83	2.92	33,242.66	4.01	CASUAL LABOUR	275,600.91	4.91	282,063.36	5.32
0.00	0.00	0.00	0.00	0.00	0.00	SECURITY CONTRACT	0.00	0.00	0.00	0.00
34,762.27	4.08	23,898.83	2.92	33,242.66	4.01	DIRECT LABOUR COST	275,600.91	4.91	282,063.36	5.32
0.00	0.00	0.00	0.00	0.00	0.00	S&M OTHER EXPENSES	2,708.73	0.05	1,763.30	0.03
77,216.60	9.06	114,190.87	13.96	98,047.93	11.82	ROOMS OTHER EXPENSES	666,489.84	11.87	705,997.75	13.31
77,216.60	9.06	114,190.87	13.96	98,047.93	11.82	OTHER OPERATING EXPENSES	669,198.57	11.92	707,761.05	13.35
738,321.61	88.56	665,785.22	83.34	690,158.31	85.33	GOP	4,672,380.28	85.28	4,309,871.42	83.52

Consolidated P&L — generated from live GL aggregates

Run the park gate like a front desk

- Ticket types, passes, packages and group tickets
- Kiosk self-service sales and online ticketing
- Turnstile integration — access control and real-time visitor count
- eValue digital wallet: top-up, redeem, cashless in-park spending
- One folio bridges tickets, rooms, retail and F&B — the Manila Ocean Park model



Park ticketing & packages — kiosk and counter sales

From requisition to payment, without leaks

- Requisition → purchase order → goods receipt → supplier invoice → AP matching
- Supplier management with pricing history and approval workflow
- Multi-location stock: movements, transfers, counts and audits
- Recipe and menu costing tied to POS — stock deducts at sale
- Purchase advice and purchasing analytics

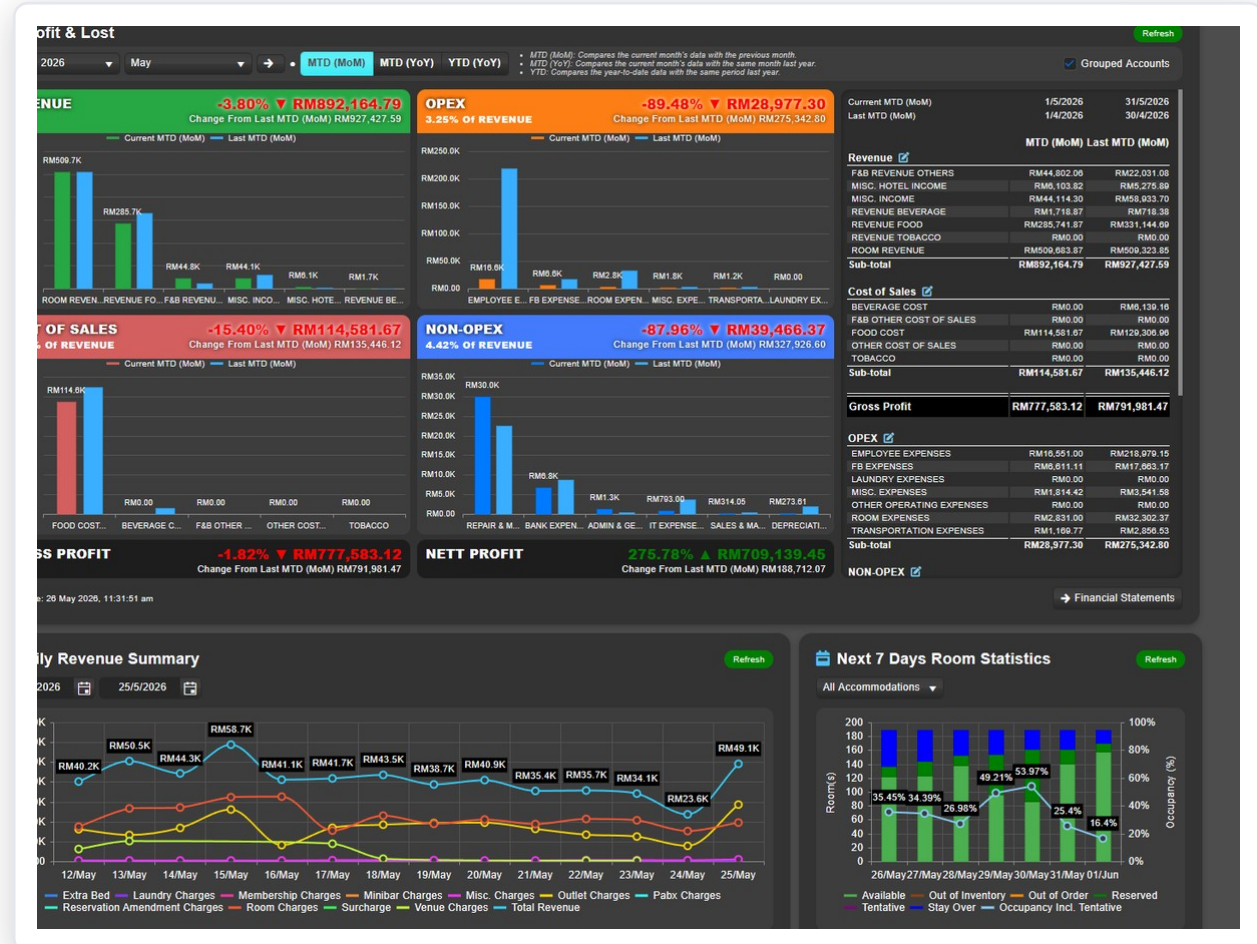
The screenshot displays a software interface for procurement management. On the left is a sidebar menu with categories like Sales & Marketing, Accounting, Reports, Audit Reports, Purchasing, and Goods Management. The 'Purchasing' section is expanded, showing options like Stock Request, Purchase Advice (highlighted), Order Authorization, and others. The main area shows a table titled 'Purchase Advice' with columns for Item Name, Actual Stock, SR Request, Sr Rec, PO Ordered, PO Rec, Min. Stock, PM, and Advised Purchase Qty. The table lists various items such as ADAPTOR - USB TO ETHERNET, AIRCON - DAIKIN WALL MOUNTED SPLIT TYPE, BATH MAT - ROOMS - ZIGZAG DESIGN, BEER - SAN MIGUEL, and BODY OPTIONS - PEPPERMINT FOOT MASK. Each row shows the current stock level, the requisitioned amount, and the advised purchase quantity.

Item Name	Actual Stock	SR Request	Sr Rec	PO Ordered	PO Rec	Min. Stock	PM	Advised Purchase Qty
ADAPTOR - USB TO ETHERNET	1.00	0.00	0.00	0.00	0.00	5.00	PIECE (1.00)	4.00
AIRCON - DAIKIN WALL MOUNTED SPLIT TYPE - 2.5HP - QUEEN - FTKC608VAF / RK608BYA	0.00	0.00	0.00	0.00	0.00	1.00	UNIT (1.00)	1.00
ALUMINUM FOIL	6.00	1.00	0.00	0.00	0.00	10,000.00	ROLL (1.00)	9,995.00
AMPOM NETWORK TOOL	0.00	0.00	0.00	0.00	0.00	2.00	PIECE (1.00)	2.00
BAMBOO STIRRER	48.00	0.00	0.00	0.00	0.00	100,000.00	PACK (1.00)	99,952.00
BARBECUE STICKS - 100 PCS IN A PACK - 10" / 12"	10.00	0.00	0.00	57.00	25.00	10,000.00	PACK (1.00)	9,958.00
BARBECUE STICKS - 100 PCS IN A PACK - 8"	15.00	0.00	0.00	0.00	0.00	20.00	PACK (1.00)	5.00
BATH MAT - ROOMS - ZIGZAG DESIGN - DEEP BLUE - 20 X 30 - 300G	0.00	0.00	0.00	0.00	0.00	300.00	PIECE (1.00)	300.00
BATH MAT - ROOMS - ZIGZAG DESIGN - PLAIN WHITE - 20 X 30 - 300G	0.00	0.00	0.00	0.00	0.00	300.00	PIECE (1.00)	300.00
BATTERY - AA - 4PCS IN A PACK - ENERGIZER	10.00	5.00	0.00	42.00	9.00	10,000.00	PACK (1.00)	9,962.00
BATTERY - AAA - 4PCS IN A PACK - ENERGIZER	17.00	5.00	0.00	39.00	9.00	1,000.00	PACK (1.00)	958.00
BEEF TENDERLOIN - PORTION - 100G	10.65	0.00	0.00	0.00	0.00	50.00	KG (1.00)	39.00
BEEF TENDERLOIN - PORTION - 150G	16.04	0.00	0.00	0.00	0.00	50.00	KG (1.00)	33.00
BEEF TENDERLOIN - WHOLE	15.30	0.00	0.00	400.00	193.95	300.00	KG (1.00)	78.00
BEER - SAN MIGUEL - CERVEZA NEGRA - 330ML	98.00	0.00	0.00	432.00	0.00	100,000.00	CASE OF 24 (24.00)	4,145.00
BEER - SAN MIGUEL - PILSEN - BOTTLE - 330ML	366.00	36.00	0.00	600.00	240.00	100,000.00	CASE OF 24 (24.00)	4,138.00
BEER - SAN MIGUEL - ZERO - 330ML	60.00	0.00	0.00	576.00	48.00	100,000.00	CASE OF 24 (24.00)	4,143.00
BEER - SAN MIGUEL - APPLE - BOTTLE - 330ML	131.00	0.00	0.00	144.00	24.00	100,000.00	CASE OF 24 (24.00)	4,157.00
BEER - SAN MIGUEL - LIGHT - BOTTLE - 330ML	431.00	0.00	0.00	528.00	48.00	100,000.00	CASE OF 24 (24.00)	4,129.00
BODY OPTIONS - PEPPERMINT FOOT MASK 1000G	0.00	0.00	0.00	0.00	0.00	10.00	JAR (1.00)	10.00
BEER - SAN MIGUEL - CERVEZA NEGRA - 330ML	0.00	0.00	0.00	9.00	0.00	1,000.00	PIECE (1.00)	965.00

Purchase advice — procurement workflow at a live resort

Manage a group, not just a hotel

- Unlimited properties on a single installation — one codebase, per-property config
- One employee, many properties — access tailored per property
- Property-specific rates, settings, taxes and translations
- Consolidated GL, cross-property analytics, head-office dashboards
- Legal-entity switcher for groups with mixed ownership structures



Executive overview dashboard — group performance at a glance

What typical PMS platforms can't do



Combined reservation sets

One booking holds many stays — different check-in/out dates, packages, rates, venues and guest allocations under a single reservation ID.



Flexible live billing

Master bill, routed charges, split by guest or company, transfer between folios — restructured in real time, before or after check-in.



Real-time operations

Figures move the moment they happen. No waiting for day-end processing — reports, folios and GL are live.



Paperless, anywhere

Browser-based workflows since 2002 — front desk, reservations and management work from any location with internet.

COMPARISON

WinX vs the typical stack

Capability	WinX	Typical PMS
Full PMS (reservations, front office)	Included	Included
Multi-outlet POS — all outlet types	Included	Paid add-on
Full accounting (GL / AP / AR / assets)	Included	Paid add-on
HR with biometric time & attendance	Included	Paid add-on
Theme park, kiosk & turnstile	Included	Paid add-on
Spa & wellness module	Included	Paid add-on
CRM & loyalty program	Included	Limited
Multi-property from day one	Included	Paid add-on
e-Invoice compliance (MY MyInvois)	Included	Paid add-on
Staff & guest mobile apps	Included	Limited

CUSTOMERS

Trusted across APAC — city hotels to resort cities



A selection of the 70+ properties served across MY · PH · ID · TH · AU · KR. Some may have changed ownership or systems since rollout — list is illustrative.

Your infrastructure, your choice — secured



On-premise

Full control · property-LAN speed · offline capable · your hardware



Cloud / hosted

No hardware cost · automatic backups · scale on demand · multi-region ready

Both run the same WinX platform — migrate between them as you grow.

Security & compliance

- ✓ Role-based access — every employee sees only what they're authorized for, per property
- ✓ Full audit trails — every change logged with employee ID and timestamp
- ✓ Encrypted, SSL-aware session management
- ✓ MyInvois e-Invoice with digital signatures (LHDN compliant)
- ✓ DKIM-signed transactional email

Implementation & support

- Modular onboarding — start with core modules, expand as you grow
- Built-in training program, per-program reference manuals
- Help desk with mobile alerts · daily server monitoring



See WinX running your operation.

Request a tailored demo — your property mix, your workflows, a proposal and quote to match.

Request a demo →



ehors-tech.com



info@ehors.com

WinX by EHORS · Built for hospitality. Designed for growth.